## LIST OF SUGGESTED READINGS

- Ansari, A., S. Essegaier and R. Kohli, (2000) "Internet Recommendation Systems," *Journal of Marketing Research*, (August) 363-375
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  - http://www.andrew.cmu.edu/user/alm3/papers/shopbot%20design.pdf

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- (The titles on this list were suggested by one or more track participants as potentially relevant to our session. This is a working bibliography.)
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