

# Indicator Choice in Pay-for-Performance

Majid Mahzoon, Ali Shourideh, and Ariel Zetlin-Jones

CMU

May 29, 2023

# Pay-for-Performance Contracts \_\_\_\_\_

- Performance pay is cornerstone of modern employment contracts
  - Executives, Athletes, Teachers, etc.
- Textbook moral hazard: given an indicator of output, how do we design contracts

# Pay-for-Performance Contracts \_\_\_\_\_

- Performance pay is cornerstone of modern employment contracts
  - Executives, Athletes, Teachers, etc.
- Textbook moral hazard: given an indicator of output, how do we design contracts
- What if we can choose the indicator
  - Principal's choice: Informativeness Principle a la Holmstrom
  - Agent's choice: this paper

# The Model

## Textbook Moral Hazard Model \_\_\_\_\_

- A Principal (P or he) is employing an agent to perform a task.
- Agent (A or she) chooses effort  $e \in E, |E| < \infty$  to perform the task.
- Effort is costly to the agent:  $c : E \rightarrow \mathbb{R}_+$ 
  - $e_1 \in E$  represents the effort with the lowest cost:  
 $c(e_1) = 0$

# Performance Technology

---

- Effort  $e$  generates a performance measure  $x \in X, |X| < \infty$ 
  - Distribution:  $f(x|e) = \Pr(x|e) \in \Delta(X)$
- Output:  $y = g(x)$
- Example: **Perfect performance technology:**

$$X = E, \Pr(x|e) = 1 [x = e]$$

# Model: Information Structure and Contracts

- P cannot observe A's effort
- A can influence the P's information about the output by choosing an information structure  $(S, \pi)$  where  $\pi(\cdot|x) : X \rightarrow \Delta(S)$ .
- P only observes the signal generated from this information structure and can thus only offer a contract contingent on this signal.
- P's choice:  $w : S \rightarrow \mathbb{R}_+$ 
  - **Limited liability:** Cannot make the agent pay,  $w(s) \geq 0$

## Model: Payoffs

---

- P:  $u_P = g(x) - w(s)$
- A:  $u_A = w(s) - c(e)$
- P can always implement  $e_1$  by offering  $w(s) = 0, \forall s \in S$ .
  - P's outside option:  $\underline{U}_P = \sum_x g(x)f(x|e_1)$



## Timing of the Game

---

1. A chooses an information structure  $\pi$ .
2. Observing the information structure  $\pi$  chosen by the A, P offers agent a contract  $w : S \rightarrow \mathbb{R}_+$ .
3. Given  $w(\cdot)$ , A chooses how much effort  $e$  to exert.
4.  $x$  is realized according to  $f(x|e)$ , signal  $s \in S$  is realized according to  $\pi(s|x)$ , and payoffs are realized.

# Timing of the Game

---

- First stage:

$$\pi^* \in \arg \max_{\pi} \mathbb{E}_{\pi} [w(s; \pi) | e^*(w^*(\cdot; \pi), \pi)] - c(e^*(w^*(\cdot; \pi), \pi))$$

- Second stage:

$$w^*(s; \pi) \in \arg \max_{w(s)} \mathbb{E} [g(x) | e^*(w(\cdot), \pi)] - \mathbb{E}_{\pi} [w(s) | e^*(w(\cdot), \pi)]$$

- **Last stage:**

$$e^*(w(\cdot), \pi) \in \arg \max_e \mathbb{E}_{\pi} [w(s) | e] - c(e)$$

# Timing of the Game

---

- First stage:

$$\pi^* \in \arg \max_{\pi} \mathbb{E}_{\pi} [w(s; \pi) | e^*(w^*(\cdot; \pi), \pi)] - c(e^*(w^*(\cdot; \pi), \pi))$$

- **Second stage:**

$$w^*(s; \pi) \in \arg \max_{w(s)} \mathbb{E} [g(x) | e^*] - \mathbb{E}_{\pi} [w(s) | e^*]$$

- Third stage:

$$e^*(w(\cdot), \pi) \in \arg \max_e \mathbb{E}_{\pi} [w(s) | e] - c(e)$$

# Timing of the Game

---

- **First stage:**

$$\pi^* \in \arg \max_{\pi} \mathbb{E}_{\pi} [w^*(s; \pi) | e^*] - c(e^*)$$

- **Second stage:**

$$w^*(s; \pi) \in \arg \max_{w(s)} \mathbb{E} [g(x) | e^*] - \mathbb{E}_{\pi} [w(s) | e^*]$$

- **Third stage:**

$$e^*(w(\cdot), \pi) \in \arg \max_e \mathbb{E}_{\pi} [w(s) | e] - c(e)$$

# Interpretations

---

- Literal interpretation: information
  - The agent equivalent of the informativeness principle a la Holmstrom
  - Theoretical benchmark
- Contractibility interpretation:
  - A regulator or a union picks the performance measure:
  - It is binding for all parties
  - Examples: Union or regulators choose what is contractible
    - Teachers
    - Athletes
    - Hollywood Writers: the issue of residual payments

# Perfect Performance

# Perfect Performance

---

- Suppose that  $X = E$ ,  $f(x|e) = 1 [x = e]$

- First best:

$$e_{FB} \in \arg \max_e g(e) - c(e)$$

- What if A chooses a deterministic signal?
  - $\pi(s|e) = 0$  or  $1$
  - no information and full information are special cases.
  - Payoff of the agent is 0!

# Perfect Performance

---

**Proposition.** Suppose that  $g(e_{FB}) > g(e_1)$ . Then, there exists a signal  $(\pi, S)$  such that:

1. FB effort,  $e^*$ , is implemented,
2.  $u_A = g(e_{FB}) - c(e_{FB}) - g(e_1)$ , i.e., A gets all the surplus.



## Full Surplus Extraction

---

- Proof is by construction – for the sake of presentation  $g(e_1) = 0$ :

## Full Surplus Extraction

---

- Proof is by construction – for the sake of presentation  $g(e_1) = 0$ :

$$S = \{L, H\}, \pi(H|e) = \begin{cases} 1 - \frac{c(e_{FB}) - c(e)}{g(e^*)} & c(e) < c(e_{FB}) \\ 1 & c(e) \geq c(e_{FB}) \end{cases}$$

## Full Surplus Extraction

---

- Proof is by construction – for the sake of presentation  $g(e_1) = 0$ :

$$S = \{L, H\}, \pi(H|e) = \begin{cases} 1 - \frac{c(e_{FB}) - c(e)}{g(e^*)} & c(e) < c(e_{FB}) \\ 1 & c(e) \geq c(e_{FB}) \end{cases}$$

- If P wants to implement  $\hat{e} : c(\hat{e}) \leq c(e_{FB})$ , has to pay

$$\begin{aligned} w(H) &= \max_{e': c(e') \leq c(\hat{e})} \frac{c(\hat{e}) - c(e')}{\pi(H|\hat{e}) - \pi(H|e')} = \max_{e': c(e') \leq c(\hat{e})} \frac{c(\hat{e}) - c(e')}{\frac{c(\hat{e}) - c(e')}{g(e_{FB})}} \\ &= g(e_{FB}) \end{aligned}$$

## Full Surplus Extraction

---

- Proof is by construction – for the sake of presentation  $g(e_1) = 0$ :

$$S = \{L, H\}, \pi(H|e) = \begin{cases} 1 - \frac{c(e_{FB}) - c(e)}{g(e^*)} & c(e) < c(e_{FB}) \\ 1 & c(e) \geq c(e_{FB}) \end{cases}$$

- If P wants to implement  $\hat{e} : c(\hat{e}) \leq c(e_{FB})$ , has to pay

$$\begin{aligned} w(H) &= \max_{e': c(e') \leq c(\hat{e})} \frac{c(\hat{e}) - c(e')}{\pi(H|\hat{e}) - \pi(H|e')} = \max_{e': c(e') \leq c(\hat{e})} \frac{c(\hat{e}) - c(e')}{\frac{c(\hat{e}) - c(e')}{g(e_{FB})}} \\ &= g(e_{FB}) \end{aligned}$$

- P's payoff

$$\begin{aligned} g(\hat{e}) - \pi(H|\hat{e})g(e_{FB}) &= \\ g(\hat{e}) - c(\hat{e}) - [g(e_{FB}) - c(e_{FB})] \end{aligned}$$

## Full Surplus Extraction

---

- When A can choose any  $\pi(s|e)$ , she can guarantee a wage of  $g(e^*)$  for all effort levels
- Cost to P (expected wage) is a shift of  $c(e)$
- $e^*$  is optimal for P
- Too much flexibility for choice of off-path information

# General Performance

## General Performance

---

- General performance:  $x \in X, e \in E, f(x|e) \in \Delta(X)$
- A can only choose a garbling of  $x$

$$p(s|e) = \sum_x \pi(s|x) f(x|e)$$

- We can think about choice of  $\pi$  as a sender-receiver game
- Complication:
  - P or receiver's choice of  $w(\cdot)$  depends on the entire  $\{p(s|e)\}$
- Next: Geometric method to deal with it.
- Key assumption:

**Assumption.** Performance has full support, i.e.,  $f(x|e) \neq 0, \forall x \in X, e \in E$

# Likelihood Representation

---

- In what follows: what is the best way for the agent to implement  $e^*$



# Likelihood Representation

---

- In what follows: what is the best way for the agent to implement  $e^*$
- likelihood ratio;  $E = \{e_1, \dots, e_m\}$ :

$$\ell_i^P(s) = 1 - \frac{p(s|e_i)}{p(s|e^*)}, \mathbf{l}^P(s) = (\ell_1^P(s), \ell_2^P(s), \dots, \ell_m^P(s))$$

can be embedded in  $\mathbb{R}^{m-1}$ ;  $\ell_i(s) = 0, e_i = e^*$ .

# Likelihood Representation

---

## Claim.

1. Lowest cost of choosing  $e_j \in E$  for the principal only depends on  $\{I(s)\}_{s \in S}$ .
2. Choice of  $w(s)$  associated with choosing a point in the convex hull of  $\{I(s)\}_{s \in S}$ .

- Intuition:

$$\sum_s p(s|e_j) w(s) - c(e_j) \geq \sum_s p(s|e_i) w(s) - c(e_i)$$

# Likelihood Representation

## Claim.

1. Lowest cost of choosing  $e_j \in E$  for the principal only depends on  $\{I(s)\}_{s \in S}$ .
2. Choice of  $w(s)$  associated with choosing a point in the convex hull of  $\{I(s)\}_{s \in S}$ .

- Intuition:

$$\sum_s p(s|e_j) w(s) - c(e_j) \geq \sum_s p(s|e_i) w(s) - c(e_i)$$

$$\sum_s p(s|e^*) w(s) \frac{p(s|e_j)}{p(s|e^*)} - c(e_j) \geq \sum_s p(s|e^*) w(s) \frac{p(s|e_i)}{p(s|e^*)} - c(e_i)$$

# Likelihood Representation

## Claim.

1. Lowest cost of choosing  $e_j \in E$  for the principal only depends on  $\{I(s)\}_{s \in S}$ .
2. Choice of  $w(s)$  associated with choosing a point in the convex hull of  $\{I(s)\}_{s \in S}$ .

- Intuition:

$$\underbrace{\sum_s p(s|e^*) w(s)}_{\bar{w}} \frac{p(s|e_j)}{p(s|e^*)} - c(e_j) \geq \sum_s p(s|e^*) w(s) \frac{p(s|e_j)}{p(s|e^*)} - c(e_j)$$

# Likelihood Representation

## Claim.

1. Lowest cost of choosing  $e_j \in E$  for the principal only depends on  $\{I(s)\}_{s \in S}$ .
2. Choice of  $w(s)$  associated with choosing a point in the convex hull of  $\{I(s)\}_{s \in S}$ .

- Intuition:

$$\underbrace{\sum_s p(s|e^*) w(s)}_{\bar{w}} \frac{p(s|e_j)}{p(s|e^*)} - c(e_j) \geq \sum_s p(s|e^*) w(s) \frac{p(s|e_j)}{p(s|e^*)} - c(e_j)$$

$$\bar{w} \sum_s \alpha_s [1 - \ell_j^p(s)] - c(e_j) \geq \bar{w} \sum_s \alpha_s [1 - \ell_i^p(s)] - c(e_j)$$

# Likelihood Representation

---

## Claim.

1. Lowest cost of choosing  $e_j \in E$  for the principal only depends on  $\{I(s)\}_{s \in S}$ .
2. Choice of  $w(s)$  associated with choosing a point in the convex hull of  $\{I(s)\}_{s \in S}$ .

- Intuition:

$$\bar{w} \sum_s \alpha_s [1 - \ell_j^p(s)] - c(e_j) \geq \bar{w} \sum_s \alpha_s [1 - \ell_i^p(s)] - c(e_i)$$

# Likelihood Representation

---

## Claim.

1. Lowest cost of choosing  $e_j \in E$  for the principal only depends on  $\{I(s)\}_{s \in S}$ .
2. Choice of  $w(s)$  associated with choosing a point in the convex hull of  $\{I(s)\}_{s \in S}$ .

- Intuition:

$$\bar{w} \sum_s \alpha_s [1 - \ell_j^p(s)] - c(e_j) \geq \bar{w} \sum_s \alpha_s [1 - \ell_i^p(s)] - c(e_i)$$

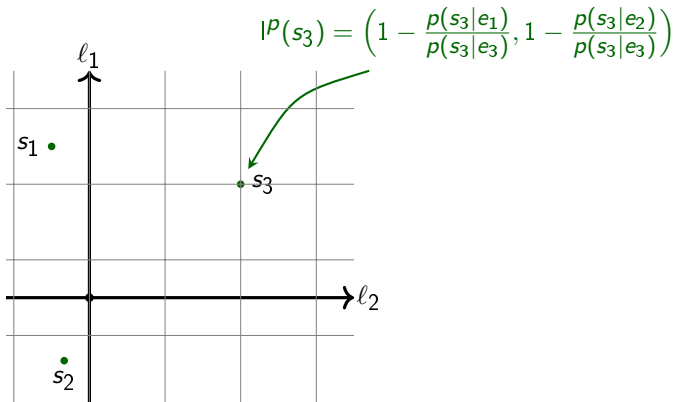
$$\bar{w} [1 - \ell_j] - c(e_j) \geq \bar{w} [1 - \ell_i] - c(e_i)$$

$$l = (\ell_1, \dots, \ell_m) \in \text{co}(p)$$

# Geometric Representation

---

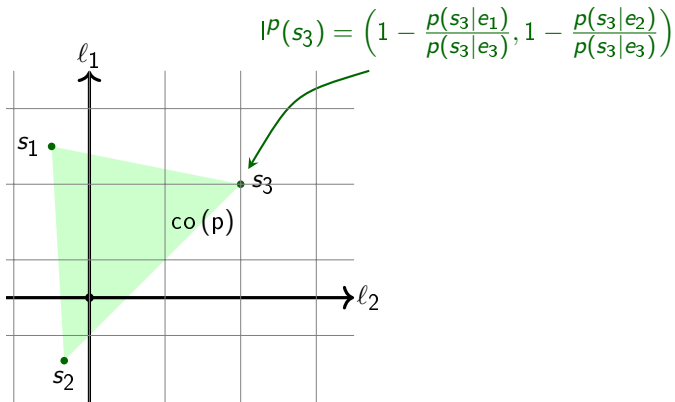
- Example:  $E = \{e_1, e_2, e_3\}$ ,  $e^* = e_3$ .





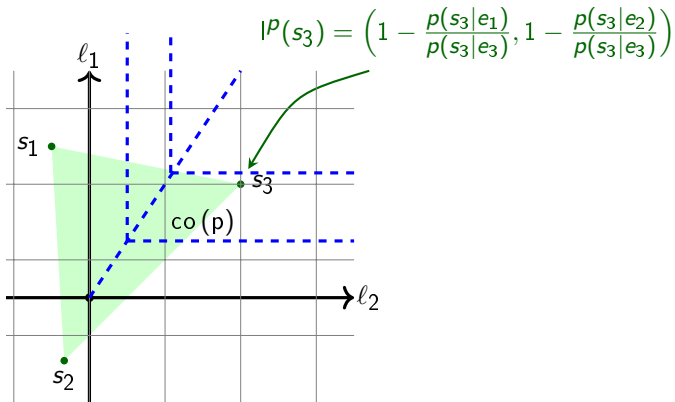
# Geometric Representation

- Example:  $E = \{e_1, e_2, e_3\}$ ,  $e^* = e_3$ .



# Geometric Representation

- Example:  $E = \{e_1, e_2, e_3\}$ ,  $e^* = e_3$ .



## Geometry of Indicators

---

$$\text{co}(f) = \text{convex hull} \left( \left\{ \left[ 1 - \frac{f(x|e_1)}{f(x|e^*)}, \dots, 1 - \frac{f(x|e_m)}{f(x|e^*)} \right] \right\}_{x \in X} \right)$$

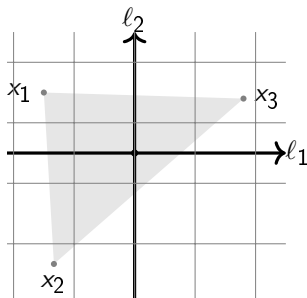
### Proposition.

1. For any information structure  $(S, \pi)$  with  $|S| < \infty$ , its associated  $\text{co}(p)$  is a subset of  $\text{co}(f)$  that contains the origin  $0 = (0, \dots, 0)$ .
2. For any convex subset  $C$  of  $\text{co}(f)$  that contains the origin and has a finite set of extreme points, there exists an information structure  $(S, \pi)$  such that  $\text{co}(p) = C$ .

## Geometric Game

---

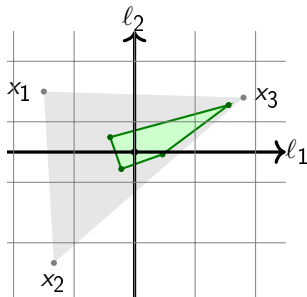
1. A chooses a finite set of points  $L$  inside the convex set  $\text{co}(f)$  such that the convex hull of these points  $\text{conv}(L)$  includes the origin.
2. Principal chooses an effort level  $e_j \in E$  and a point  $l \in \text{conv}(L) \cap \Omega_j$ .
3. Agent chooses the effort level  $e_j$ .



## Geometric Game

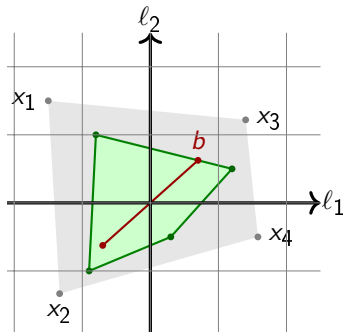
---

1. A chooses a finite set of points  $L$  inside the convex set  $\text{co}(f)$  such that the convex hull of these points  $\text{conv}(L)$  includes the origin.
2. Principal chooses an effort level  $e_j \in E$  and a point  $l \in \text{conv}(L) \cap \Omega_j$ .
3. Agent chooses the effort level  $e_j$ .



# Binary Information Structures

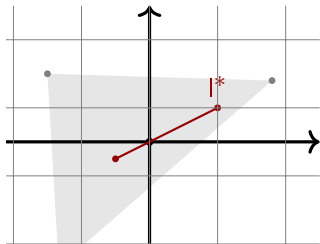
**Proposition.** If  $e^*$  is implementable by some information structure  $(S, \pi)$  and delivers expected wage  $W(e^*, \pi)$  to the agent, then  $e^*$  is also implementable by a binary information structure  $(\hat{S}, \hat{\pi})$ ,  $|\hat{S}| = 2$  and  $W(e^*, \hat{\pi}) = W(e^*, \pi)$ .



# Full Surplus Extraction

- First-best level of effort:  $e^* \in \arg \max_{e \in E} \mathbb{E}[g(x)|e] - c(e)$
- Let  $l_i^* = \frac{c(e^*) - c(e_i)}{\mathbb{E}[g(x)|e^*] - \mathbb{E}[g(x)|e_i]}$ ,

**Proposition.** Suppose that  $l^* \in \text{co}(f)$ . Then  $e^*$  is implementable and there exists an information structure for which the agent can capture the entire surplus.



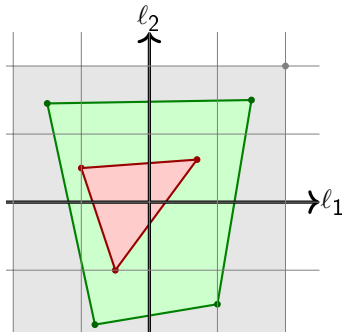
# Lower Bound on Information

---

- Alternative constraint on  $(\pi, S)$ :
  - P observes  $x \sim f(x|e)$
  - A chooses what to show more

$$\pi \succ_{\text{Blackwell}} f$$

- Similar geometric representation





# Continuous Effort and Output

- $x \in X = [0, 1]$ ,  $e \in E = [0, 1]$ ,  $c'(e) \geq 0$ ,  $c''(e) > 0$ ,  $c(0) = 0$

## Assumption.

1. Given any effort  $e \in E$ , the likelihood  $\frac{f_e(x|e)}{f(x|e)}$  is strictly monotone in output  $x$  and its derivative  $\frac{\partial}{\partial e} \frac{f_e(x|e)}{f(x|e)}$  is a convex function of the likelihood  $\frac{f_e(x|e)}{f(x|e)}$ .
2. First order approach is valid

## Continuous Effort and Output \_\_\_\_\_

**Proposition.** The equilibrium information structure is characterized by at most two thresholds in the output space. If the equilibrium information structure has a single threshold, say  $x^*$ , then  $\pi(H|x) = 1$  if and only if  $x \geq x^*$ . If the equilibrium information structure has two thresholds, say  $(x_1^*, x_2^*)$ , then  $\pi(H|x) = 1$  if and only if  $x \in [x_1^*, x_2^*]$ .

# Concluding Remarks

- Developed the theoretical tool in the design of indicators for contracts in principal-agent settings.
- Geometric approach allows us to significantly simplify the problem and check optimality

## Related Literature

Back

- **Moral Hazard:** Innes (1990), Poblete & Spulber (2012), Carrol (2015), Walton & Carroll (2022)
- **Information in Moral Hazard** Holmström (1979), Chaigneau et al. (2019), Garrett et al. (2020), Georgiadis & Szentes (2020), Barron et al. (2020)
- **Incentives in Bayesian Persuasion:** Boleslavsky and Kim (2018), Rosar (2017), Perez-Richet and Skreta (2022), Ball (2019), Saedi and Shourideh (2020), Zapechelnyuk (2020)