

 LIVE CHAT



Success!

Your claim has been submitted. A confirmation email will be sent to gcberry@andrew.cmu.edu shortly .

Once your item(s) have shipped, you will receive an email with your tracking information.

For reference, the phone number associated with this claim is 412-759-2754 and your claim ID is 38437133 .

Payment Method	Billed to your monthly ATT wireless bill
Non-Refundable Deductible	\$149
Shipping Fee	0
Total Fees	\$149

Did our website exceed your expectations? Please [click here](#) to tell us about it. We hope that you will recommend us to your friends and family.

Shipping Address

Guy Berry
633 Cascade Rd
Pittsburgh, PA 15221-4603


Mobile Protection Pack Customers:

As an AT&T Mobile Protection Pack customer, please remember to download the Mobile Locate App to your replacement device. For assistance or support with this, please visit <https://att.com/mobileprotectionpack>

Your shipment will include:



- A Apple iPhone 5s 16GB - Gold
- Activation instructions
- A prepaid return label for returning your damaged device

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