18-847F: Special Topics in Computer Systems

### Foundations of Cloud and Machine Learning Infrastructure



#### Lecture 4: Basics of Queueing Theory

## Foundations of Cloud and Machine Learning Infrastructure



### Announcements

- Has everybody submitted their paper reviews?
- Sign-up for Class Presentations
- After your talk, please upload the slides to Canvas
- New TA: Ankur Mallick

# **Queueing Theory**



## Reference Textbooks





## **Queueing Terminology**



Mean Service Time $E[S] = 1/\mu$ Mean Waiting TimeE[W]Mean Response TimeE[T] = E[W] + E[S]Mean # Customers in QueueE[N]Server Utilization or Load $\rho = \lambda/\mu$ 

#### Exercise: First-come first-served Queue



- t = o Yellow job arrives
- t = 2.5 Blue job leaves
- t= 4 Green job leaves
- t = 5 Yellow job leaves at time t = 5

Q1: Waiting Time W of the yellow job?

- Q2: Service Time S of the yellow job?
- Q3: Response time T of the yellow job?
- O4: Load on the system? What happens if  $\lambda = 1.1$ ?

#### **Processor-Sharing Queues**



- t = 0 Blue job arrives
- t = 0.5 Green job arrives
- t= 1.5 Yellow job arrives
- t = 1.5 Blue job leaves
- t = 2.5 Green job leaves
- t = 3.0 Yellow job leaves

#### First-come First-served vs. Processor-Sharing Which is better in terms of E[T]?



Suppose that all jobs arrive at time t = 0, and service time is deterministic, 1 sec per job

#### First-come First-served vs. Processor-Sharing Which is better in terms of E[T]?



Suppose that all jobs arrive at time t = 0, and service time is deterministic, 1 sec per job

$$E[T_{blue}] = 1.0$$
 $E[T_{blue}] = 3.0$  $E[T_{green}] = 2.0$  $E[T_{green}] = 3.0$  $E[T_{vellow}] = 3.0$  $E[T_{vellow}] = 3.0$ 

Then why use processor-sharing?

- To avoid starving small jobs that get stuck behind large ones
- For jobs that interact with each other

### We will focus on FCFS jobs in this lecture



Mean Service Time $E[S] = 1/\mu$ Mean Waiting TimeE[W]Mean Response TimeE[T] = E[W] + E[S]Mean # Customers in QueueE[N]Server Utilization or Load $\rho = \lambda/\mu$ 

#### **Design Question 1** What if the arrival rate doubles?



Mean Response Time T = Waiting time in Queue + Service Time

Q: If  $\lambda$  doubles, do you need a server of 2x rate to achieve the same E[T]?



Q: Which of the two systems gives lower E[T]?



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#### Little's Law

# Theorem: For any ergodic open system we have $E[N] = \lambda E[T]$

Very general and hence powerful law

• Any # of servers, scheduling policy, queue size limit

Some Variants

 $E[N_w] = \lambda E[W]$  $\rho = \lambda E[S]$ 

#### Little's Law: Exercise

A professor takes 2 new students in even-numbered years, and 1 new student in odd-numbered years.

If avg. graduation time = 6 yrs, how many students will the professor have on average?

#### Little's Law: Answer

A professor takes 2 new students in even-numbered years, and 1 new student in odd-numbered years.

If avg. graduation time = 6 yrs, how many students will the professor have on average?

$$E[N] = \lambda E[T]$$
  
= 1.5 \* 6  
= 9

#### Kendall's Notation



#### Kendall's Notation



Exercise: What are the distributions of Poisson and Exponential random variables?



#### M/M/1 Queue



#### WANT TO FIND

- 1. Mean Response Time E[T]
- 2. Mean Waiting Time E[W]

#### M/M/1: Markov Model



$$\pi_{i} = \rho^{i}(1-\rho)$$
  

$$\pi_{0} = (1-\rho)$$
 where  $\rho = \frac{\lambda}{\mu}$ 

$$\mathbb{E}[N] = \sum_{i=0}^{\infty} i\pi_i = \rho(1-\rho) \sum_{i=1}^{\infty} i\rho^{i-1} = \frac{\rho}{1-\rho}$$

#### M/M/1: Mean Response Time





Exercise: Design Question 1 What if the arrival rate doubles?



Mean Response Time T = Waiting time in Queue + Service Time

Q: If  $\lambda$  doubles, do you need a server of 2x rate to achieve the same E[T]? A: Service rate 6+2 = 8 is sufficient

#### Exercise: M/M/1 Queue What if the service rate doubles?



Q: Is the first queue twice (or more) longer than the second?

What is E[W<sup>(A)</sup>] / E[W <sup>(B)</sup>] as a function of  $\rho = \lambda/\mu$ ?

#### Exercise: M/M/1 Queue What if the service rate doubles?



Q: Is the first queue twice (or more) longer than the second?

What is  $E[W^{(A)}] / E[W^{(B)}]$  as a function of  $\rho = \lambda/\mu$ ?

ANSWER: 
$$\frac{2(2-\rho)}{1-\rho}$$

#### M/M/n Queue



#### WANT TO FIND

- 1. Mean Response Time E[T]
- 2. Mean Waiting Time E[W]

#### M/M/n Queue



$$P_{Q} = \sum_{i=n}^{\infty} \pi_{i} \qquad \rho = \frac{\lambda}{n\mu}$$

$$= \pi_{0} \frac{n^{n}}{n!} \sum_{i=n}^{\infty} \rho^{i} \qquad \text{where} \quad \pi_{0} = \left[\sum_{i=0}^{n-1} \frac{(n\rho)^{i}}{i!} + \frac{(n\rho)^{n}}{n!(1-\rho)}\right]^{-1}$$

$$= \frac{n^{n}\pi_{0}}{n!(1-\rho)} \qquad \text{Erlang-C Formula} \qquad \text{Used in call centers to} \\ \text{determine number of} \\ \text{agents required}$$

#### M/M/n Queue

$$\mathbb{E}[N_w] = \sum_{i=n}^{\infty} \pi_i (i-n)$$
$$= \pi_0 \sum_{i=n}^{\infty} \frac{\rho^i n^n}{n!} (i-n)$$
$$= P_Q \frac{\rho}{1-\rho}$$

$$\mathbb{E}[W] = \frac{\mathbb{E}[N_w]}{\lambda} = P_Q \frac{\rho}{\lambda(1-\rho)}$$
$$\mathbb{E}[T] = P_Q \frac{\rho}{\lambda(1-\rho)} + \frac{1}{\mu}$$



Q: Which of the two systems gives lower E[T]?



$$\mathbb{E}[T]^{M/M/n} = P_Q \frac{\rho}{\lambda(1-\rho)} + \frac{1}{\mu} \qquad \mathbb{E}[T]^{M/M/1} = \frac{\rho}{\lambda(1-\rho)}$$

System Load  $\rho = \frac{\lambda}{3\mu}$ 



M/M/n is n times slower when  $\rho \rightarrow 0$ 

$$\frac{\mathbb{E}[T]^{M/M/n}}{\mathbb{E}[T]^{M/M/1}} = P_Q + n(1-\rho)$$

M/M/n and M/M/1 are almost equal when  $\rho \rightarrow 1$ 

Freq. Division Multiplexing (FDM)





FDM is n times slower than M/M/1

#### M/G/1 Queue Pollaczek-Khinchine Formula



#### Proof of PK formula



#### M/G/n Queue



$$\mathbb{E}[T] \approx \mathbb{E}[X] + \frac{\mathbb{E}[X^2]}{2\mathbb{E}[X]} \cdot \mathbb{E}[W^{M/M/n}]$$