

## ELIZABETH NUNGE

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**Current:**

Carnegie Mellon University  
SMC 6096, 5032 Forbes Avenue  
Pittsburgh, PA 15289

**Permanent:**

150-16 Willets Point Blvd  
Whitestone, NY 11357

**EDUCATION** **Carnegie Mellon University** Pittsburgh, PA  
B.S. in Computer Science, 2007  
Expected double major in Human Computer Interaction  
and Minor in Business Administration  
*Cumulative QPA 3.15, HCI major QPA 3.61*

**COURSEWORK** HCI Methods, Visual Interface Design, Online Information Design,  
Publishing on the WWW, Programming Usable Interfaces,  
Statistics/Probability, Research Methods in Cog. Psych., Organizational  
Behavior

**EXPERIENCE** **Privacy Think Aloud User Studies Moderator** (Present)  
Usable Privacy and Security Lab • Pittsburgh, PA  
Coordinating with Lorrie Cranor and 3 Ph.D. students to user test three  
different projects involving privacy (P3P) and phishing. Currently moderating  
think aloud studies testing user ability to differentiate between phishing e-  
mails, real e-mails and “training” e-mails (that are designed to teach users  
about phishing).

**User Experience Researcher Intern** (Summer 2006)

Google • Mountain View, CA

Worked with engineers and PM to run usability studies testing user ability to  
associate, authenticate, and connect Mountain View Google WiFi. Authored  
WiFi usability study proposal, finalized task script, moderated 11/12 think  
aloud, analyzed data and presented findings to WiFi team. Additionally  
worked on several projects employing different usability methodologies such  
as card sorting, cognitive walkthroughs, log analysis, and survey analysis.

**Computer Skills Workshop Instructor** (Fall 2005 – Present)

Carnegie Mellon University • Pittsburgh, PA

Taught classes of 35+ incoming freshmen how to navigate and use FTP, Unix,  
and Microsoft Excel in addition to ethics and CMU’s policies. Cultivated  
teaching skills, leadership skills and practice public speaking.

**PROJECTS** **TC Pulse Usability Testing** (Present)  
<http://www.tcpulse.com>, Carnegie Mellon University  
Working with engineering colleague to user test TC Pulse, a student run  
scheduler website that allows students to visually graph courses. Currently  
collaborating with engineer to determine focus of user studies.

**Palm Pilot Redesign** (Fall 2005)

Introduction to HCI Methods, Carnegie Mellon University

Implemented various usability evaluation methods throughout the semester  
and used this data to redesign the Palm Pilot’s Calendar and Datebook  
applications.

**SKILLS** **HCI Skills** Heuristic Evaluation, Think Aloud Studies, Cognitive  
Walkthrough, Contextual Design, Contextual Inquiry, Card Sorting,  
GOMS/KLM

**Programming Languages** Java, C/C++, ML, VB, HTML, CSS

**Software Packages** GDB & GCC, Visual Basic .NET, Adobe  
Illustrator, Adobe Photoshop, Adobe ImageReady, Dreamweaver,  
Fireworks, Flash

**Other Spoken Languages** Mandarin

**ACTIVITIES &  
HONORS** HAPAs (Multicultural Organization) President, Fall 2006 - Present  
Racquetball Club, Fall 2005 – Present  
Women’s Leadership Program, Fall 2005  
Dean’s List, Fall 2005  
Women in Computer Science member Fall 2004 – Present  
HAPAs (Multicultural Organization) Member, Spring 2004 – Present