HOLY GREEK ORTHODOX METROPOLIS OF MEXICO, CENTRAL AMERICA, COLUMBIA, VENEZUELA AND THE CARIBBEAN ISLANDS

Communication Needs Assessment and Suggested Solutions

Technology for International Development, 94-812, Fall 2010, Mini 2
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Varvara Pyros
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Acknowledgments
I would like to extend a special thank you to the Holy Orthodox Metropolis of Mexico for their collaboration, and to Professor Joe Mertz for his unending patience and encouragement for this project.

Problem Statement
(A short summary taken from the Literature Review below:)

“A massive religious transformation has unfolded over the past forty years in Latin America and the Caribbean. In a region where the Catholic Church could once claim a near monopoly of adherents, religious pluralism has fundamentally altered the social and religious landscape. “ (Steigemga, T, 2008)¹

Large groups of indigenous of Central America have recently asked to be brought into the Orthodox faith. One group in particular in Guatemala has about 500,000 participants.

With this influx of religious seekers, the Greek Archdiocese of the Orthodox Christian Church in Mexico, Central America and the Caribbean has a great need for an infrastructure for communications. The Diocese is vast, and is experiencing tremendous growth. They currently only use a small percentage of the potential for information communication technologies. They don’t even have a website.

Literature Review

“A massive religious transformation has unfolded over the past forty years in Latin America and the Caribbean. In a region where the Catholic Church could once claim a near monopoly of adherents, religious pluralism has fundamentally altered the social and religious landscape.” (Steigemga, T., 2008)

“The public face of religion in Latin America has been transformed in the last half century... The Christianity of the future will be marked by vigorous competition and growing pluralism in an increasingly open and competitive civil society and political order.” (Levine, D., 2007)

“Christianity has no future in Latin America if it does not take seriously this aspect of the world today. The end of the Constantinian era, marked by the ‘death of Christendoms,’ is the essential starting point for understanding the role of the churches at the outset of the third millennium.” (Padilla, C. R., 1999)

Current research as shown above, explains that Latin America, an area which was predominantly registered as Roman Catholic, is undergoing a radical religious change. The reasons cited by the above research generally falls into one of these three categories: 1. “Catholicism came to Latin America through conquest.” (Levine, 2007) In other words, it was forced upon a population, rather than a spontaneous growth of spirituality from the indigenous population. 2. In the second half on the nineteenth century, the Catholic church accepted radical changes in order to conform to a newer society. 3. The clergy status was predominantly “restricted to whites of legitimate birth (Levine, 2007), and was authoritarian in times of competitive politics.

Latin Americans have a respect for the Greek culture, its arts, language, and of recent times with this change in religious culture, they have grown a deep respect for the ancient Orthodox Christian faith. The Orthodox Church does not proselytize – so how has this come about? Large groups of indigenous Mayans who researched the foundations of Christianity have recently asked to be brought into the Orthodox faith. One group in particular in Guatemala has about 500,000 participants.

The Orthodox Christian faith may feel comfortable to them in some ways, as it has a vague similarity to Roman Catholicism with a structured uniform service. However, Orthodoxy varies greatly in aspects which allow a person to express a deep sense of spirituality within the confines of humanity, and a historical tradition extending from Christ and as He is revealed in the Old and New Testaments. As the Roman Catholic Church made significant dogmatic changes since the year 1054, the ancient Orthodox Christian faith has remained unchanged since her formation as declared by the first seven Ecumenical Councils.

With this great influx of religious seekers, the Greek Archdiocese of the Orthodox Christian Church in Mexico, Central America and the Caribbean has a great need financially and need for an infrastructure for communications. The Diocese is vast (reaching many countries), and given the above scenario, is experiencing tremendous growth. They currently only use a very percentage of the potential for information communication technologies. They don’t even have a website.
They have asked me to assist in the development of their ICT, as I speak the three primary languages of this project: Spanish, English and Greek. This is a pivotal task, and important to proceed cautiously. Decisions and solutions made at these initial phases should consider the future and allow for the possibility of tremendous growth.

Solution Approach

Categories
I have categorized the ICT needs of the Orthodox Metropolis in Mexico into three categories:

1. **Web-presence and Donations**: They do not have a web presence. They would like to create a web-presence, which can be a source for information-sharing and a venue for donations.
2. **Communications**: Additionally, the representatives in each country or group of countries have a need to communicate amongst themselves for mutual support and improved efficiencies in their work.
3. **Information Management**: Additionally, the headquarters, located in Mexico City, has a need for information management. They would like to collect and manage information on donors and contacts to increase communication from and financial support to the organization. (This project will be addressed outside the scope of this project.)

Communication Needs Assessment and Suggested Solutions
Using the plan below, I have assessed the needs as best as possible given the short time-frame of this class. Additionally, it is difficult to complete the suggested solutions until the assessment is complete. As of the time of the class presentation, the results of the survey have not been completed, I have prepared a table of suggested solutions. If we more time than the short six weeks for the project, I believe these outcomes would look a lot different.

1. **Communications Assessment**:
   a. Country Comparison Chart: charting for each country within the Metropolis certain demographic measurements, common language spoken, ICT measurements, and computer awareness level of the Vicars (church leaders).
      i. These charts will help the church leaders to see at a glance where is the current Orthodox population and where is the most potential for growth.
      ii. Assess existing technologies where I can help facilitate the production of the web-presence with a goal of helping to facilitate dissemination before the holidays.
   b. Survey: Using different models, for assessment and preparation of questions, I will prepare a survey first for the Archbishop Athenagoras and secondly for the Vicars of the Metropolis. My objectives of the survey are three-fold:
      i. Can technology help to improve communication within the Vicars (church leaders) within the Metropolis?
      ii. What are the technological skills of the church leaders? (Is anyone opposed to technology?)
iii. If any Vicar (church leader) is affiliated with technology and may wish to collaborate to implement the ICT infrastructure within the Metropolis.

2. **Suggested Solutions**
   a. Even though it is premature, as the survey has not yet been completed, I list some possible suggestions. I try to describe them in common vernacular, as the Metropolitan is unfamiliar with these terms, but is interested to learn.
1. Communications Assessment
a. Country Comparison Charts

Latin America (all maps from Lonely Planet Maps)
<table>
<thead>
<tr>
<th>Country</th>
<th>Size</th>
<th>Population</th>
<th>Density (km²)</th>
<th>GDP (USD)</th>
<th>Per Capita GDP (USD)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nicaragua</td>
<td>50K sq mi</td>
<td>5.74 M</td>
<td>47</td>
<td>$6.25 B</td>
<td>$1,088</td>
</tr>
<tr>
<td>Costa Rica</td>
<td>19K sq mi</td>
<td>4.58 M</td>
<td>90</td>
<td>$29.66 B</td>
<td>$6,478</td>
</tr>
</tbody>
</table>

Caribbean Islands (select islands only) (all maps from Lonely Planet Maps)

<table>
<thead>
<tr>
<th>Country</th>
<th>Size</th>
<th>Population</th>
<th>Density (km²)</th>
<th>GDP (USD)</th>
<th>Per Capita GDP (USD)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cuba</td>
<td>0.07 M sq. mi</td>
<td>11.2 M</td>
<td>98</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dominican Republic</td>
<td>0.02 M sq. mi</td>
<td>10.09 M</td>
<td>208</td>
<td>$132.17 B</td>
<td>$13,099</td>
</tr>
<tr>
<td>Haiti</td>
<td>0.01 M sq. mi</td>
<td>10.03 M</td>
<td>362</td>
<td>$6.80 B</td>
<td>$678</td>
</tr>
<tr>
<td>Bahamas</td>
<td>0.01 M sq. mi</td>
<td>0.34 M</td>
<td>25</td>
<td>$7.56 B</td>
<td>$22,136</td>
</tr>
</tbody>
</table>
Country | Puerto Rico
---|---
Size | —
Population | 3.98 M
Density (km²) | 444
GDP (USD) | —
Per Capita GDP (USD) | —

Country | Jamaica
---|---
Size | 4K sq. mi
Population | 2.72 M
Density (km²) | 238
GDP (USD) | $13.99 B
Per Capita GDP (USD) | $5,145

South America (Venezuela and Columbia only) (all maps from Lonely Planet Maps)

Country Map (Lonely Planet Maps)

Country | Venezuela
---|---
Size | 0.35 M sq. mi
Population | 28.58 M
Density (km²) | 31
GDP (USD) | $311.42 B
Per Capita GDP (USD) | $10,895

Country Map (Lonely Planet Maps)

Country | Columbia
---|---
Size | 0.44 M sq. mi
Population | 45.66 M
Density (km²) | 40
GDP (USD) | $243.74 B
Per Capita GDP (USD) | $5,338
Country Comparison Chart: ITU Data

<table>
<thead>
<tr>
<th>Country</th>
<th>2009 Ratio: mobile cellular subscriptions to fixed telephone lines</th>
<th>Fixed Internet subscriptions (000s)</th>
<th>Fixed Internet subscriptions per 100 inhab.</th>
<th>Estimated Internet Users (000s) (DESC)</th>
<th>Fixed Internet Users per 100 inhab.</th>
<th>Fixed broadband subscriptions Total (000s)</th>
<th>Fixed broadband subscriptions Per 100 inhab.</th>
<th># of Vicars</th>
<th>Region</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mexico</td>
<td>4.3:1</td>
<td>10,045.0</td>
<td>9.16</td>
<td>31,019.6</td>
<td>28.30</td>
<td>9,651.7</td>
<td>8.81</td>
<td>Central 4</td>
<td>6</td>
</tr>
<tr>
<td>Colombia</td>
<td>5.6:1</td>
<td>2,266.2</td>
<td>4.96</td>
<td>22,537.6</td>
<td>49.36</td>
<td>2,012.3</td>
<td>4.41</td>
<td>South 5</td>
<td></td>
</tr>
<tr>
<td>Venezuela</td>
<td>4.1:1</td>
<td>1,483.2</td>
<td>5.19</td>
<td>8,918.0</td>
<td>31.20</td>
<td>1,343.3</td>
<td>4.70</td>
<td>South 6</td>
<td></td>
</tr>
<tr>
<td>Dominican Rep.</td>
<td>8.9:1</td>
<td>429.0</td>
<td>4.25</td>
<td>2,701.1</td>
<td>26.77</td>
<td>396.3</td>
<td>3.93</td>
<td>Caribb. 0</td>
<td></td>
</tr>
<tr>
<td>Guatemala</td>
<td>12.2:1</td>
<td>...</td>
<td>...</td>
<td>2,279.4</td>
<td>16.25</td>
<td>110.0</td>
<td>0.78</td>
<td>Central 2</td>
<td>30</td>
</tr>
<tr>
<td>Cuba (access restricted to e-mail only)</td>
<td>0.6:1</td>
<td>39.9</td>
<td>0.36</td>
<td>1,605.6</td>
<td>14.33</td>
<td>2.9</td>
<td>0.03</td>
<td>Caribb. 1</td>
<td></td>
</tr>
<tr>
<td>Jamaica</td>
<td>9.8:1</td>
<td>114.6</td>
<td>4.21</td>
<td>1,581.2</td>
<td>58.16</td>
<td>112.2</td>
<td>4.13</td>
<td>Caribb. 0</td>
<td></td>
</tr>
<tr>
<td>Costa Rica</td>
<td>1.3:1</td>
<td>271.5</td>
<td>5.93</td>
<td>1,484.5</td>
<td>32.42</td>
<td>179.8</td>
<td>3.93</td>
<td>Central 1</td>
<td>1</td>
</tr>
<tr>
<td>Puerto Rico</td>
<td>3.0:1</td>
<td>...</td>
<td>...</td>
<td>1,000.2</td>
<td>25.12</td>
<td>...</td>
<td>...</td>
<td>US 2</td>
<td>1</td>
</tr>
<tr>
<td>Haiti</td>
<td>33.7:1</td>
<td>...</td>
<td>...</td>
<td>1,000.0</td>
<td>9.97</td>
<td>...</td>
<td>...</td>
<td>Caribb. 1</td>
<td></td>
</tr>
<tr>
<td>Panama</td>
<td>10.6:1</td>
<td>213.3</td>
<td>6.18</td>
<td>959.8</td>
<td>27.79</td>
<td>201.1</td>
<td>5.82</td>
<td>Central 2</td>
<td></td>
</tr>
<tr>
<td>El Salvador</td>
<td>6.9:1</td>
<td>150.5</td>
<td>2.44</td>
<td>746.3</td>
<td>12.11</td>
<td>149.4</td>
<td>2.42</td>
<td>Central 0</td>
<td></td>
</tr>
<tr>
<td>Honduras</td>
<td>11.7:1</td>
<td>72.4</td>
<td>0.97</td>
<td>731.7</td>
<td>9.80</td>
<td>...</td>
<td>...</td>
<td>Central 0</td>
<td></td>
</tr>
<tr>
<td>Nicaragua</td>
<td>12.6:1</td>
<td>...</td>
<td>...</td>
<td>199.8</td>
<td>3.48</td>
<td>47.0</td>
<td>0.82</td>
<td>Central 0</td>
<td></td>
</tr>
<tr>
<td>Bahamas</td>
<td>2.8:1</td>
<td>38.6</td>
<td>11.29</td>
<td>115.8</td>
<td>33.88</td>
<td>31.6</td>
<td>9.24</td>
<td>Caribb. 0</td>
<td></td>
</tr>
<tr>
<td>Belize</td>
<td>5.2:1</td>
<td>8.1</td>
<td>2.65</td>
<td>36.0</td>
<td>11.73</td>
<td>8.0</td>
<td>2.61</td>
<td>Central 1</td>
<td></td>
</tr>
</tbody>
</table>

b. Survey

To achieve the objectives of the survey as listed above, the process will be completed in three steps:

1. Data Collection: E-mails and locations of Vicars/Priests in the different countries must be collected.
2. Literary Review: based on brainstorming sessions with Professor Joe and a current literary review, I have devised the questions
3. Survey Preparation and Dissemination: Once the questions are finalized, they must be translated and a Survey Monkey would be created. The survey questions will also be distributed over e-mail for countries such as Cuba who have restricted internet access.
1. Data Collection

Vicar/priests located in Metropolis

<table>
<thead>
<tr>
<th>Clergy</th>
<th>E-mail</th>
<th>Vicar</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>His Eminence Archbishop Athenagoras</td>
<td><a href="mailto:archbishopmexico@yahoo.com">archbishopmexico@yahoo.com</a></td>
<td>V</td>
<td>Mexico Metropolis</td>
</tr>
<tr>
<td>Chancellor Rev. Arch. Damian Pechlivanidis</td>
<td><a href="mailto:cancilleriasaog@gmail.com">cancilleriasaog@gmail.com</a>, <a href="mailto:secmetcol@hotmail.com">secmetcol@hotmail.com</a></td>
<td>V</td>
<td>Mexico Metropolis Parish – Columbia</td>
</tr>
<tr>
<td>Rev. Padre Nicolas Antolinez</td>
<td><a href="mailto:metropolimexico@yahoo.com.mx">metropolimexico@yahoo.com.mx</a>, <a href="mailto:catedraldesantasofia@yahoo.com.mx">catedraldesantasofia@yahoo.com.mx</a></td>
<td>V</td>
<td>Mexico Metropolis Parish – Saint Sophia</td>
</tr>
<tr>
<td>Rev. Padre Atanasio Alegria</td>
<td>v.</td>
<td>V</td>
<td>Mexico Metropolis</td>
</tr>
<tr>
<td>Abba Pablo Rodrigues Diniz</td>
<td><a href="mailto:Pablo-diniz@hotmail.com">Pablo-diniz@hotmail.com</a></td>
<td>V</td>
<td>Monastery – Mexico</td>
</tr>
<tr>
<td>Protopresbyter Father Mijail</td>
<td><a href="mailto:garciahgarcia@hotmail.com">garciahgarcia@hotmail.com</a></td>
<td>V</td>
<td>Parish – Columbia – Bogota</td>
</tr>
<tr>
<td>Padre Misael Rodriguez</td>
<td><a href="mailto:marpaty155@hotmail.com">marpaty155@hotmail.com</a></td>
<td></td>
<td>Parish – Columbia – Bogota</td>
</tr>
<tr>
<td>Padre Serafin Valencia Moreno</td>
<td><a href="mailto:serafinhector@hotmail.com">serafinhector@hotmail.com</a></td>
<td></td>
<td>Parish – Columbia – Medellin</td>
</tr>
<tr>
<td>Padre Crisostomo Arias Jaramillo</td>
<td><a href="mailto:padrealberto00@hotmail.com">padrealberto00@hotmail.com</a></td>
<td></td>
<td>Parish – Columbia – Pereira</td>
</tr>
<tr>
<td>Padre Abraham Castellanos</td>
<td><a href="mailto:pater.abraham@yahoo.com">pater.abraham@yahoo.com</a></td>
<td></td>
<td>Parish – Columbia – Cali-Pereira</td>
</tr>
<tr>
<td>Padre Jose Domingo Ruiz Ferror</td>
<td><a href="mailto:jodorufer@yahoo.com">jodorufer@yahoo.com</a></td>
<td></td>
<td>Retired</td>
</tr>
<tr>
<td>Protopresbyter Padre David Zapata Velasquez</td>
<td><a href="mailto:davidmario@interpla.net.co">davidmario@interpla.net.co</a></td>
<td></td>
<td>Retired</td>
</tr>
<tr>
<td>Padre Dimitrios Londono</td>
<td><a href="mailto:gjaimeiron@yahoo.com">gjaimeiron@yahoo.com</a></td>
<td></td>
<td>Central America Costa Rica</td>
</tr>
<tr>
<td>Padre Giorgos Mejia Moreno</td>
<td><a href="mailto:yorhum@hotmail.com">yorhum@hotmail.com</a></td>
<td></td>
<td>Parish – Cuba – Habana</td>
</tr>
<tr>
<td>Padre Arch. Silas Segura Calvo</td>
<td><a href="mailto:padresilas@yahoo.es">padresilas@yahoo.es</a></td>
<td>V</td>
<td>Central America Costa Rica</td>
</tr>
<tr>
<td>Padre Emmanuel Bardalez</td>
<td><a href="mailto:fremmanuel@hotmail.com">fremmanuel@hotmail.com</a></td>
<td>V</td>
<td>Parish -Belize</td>
</tr>
<tr>
<td>Rev. Arch. Athenagoras</td>
<td><a href="mailto:ortodoxagriega@enet.cu">ortodoxagriega@enet.cu</a></td>
<td>V</td>
<td>Cuba</td>
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<tr>
<td>Padre Nicolas Perez Cabrera</td>
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<td></td>
<td>Parish – Cuba – Habana</td>
</tr>
<tr>
<td>Rev. Arch. Andres Giron</td>
<td><a href="mailto:monsgiron@gmail.com">monsgiron@gmail.com</a></td>
<td>V</td>
<td>Guatemala</td>
</tr>
<tr>
<td>Rev. Arch. Mihail Castellanos</td>
<td><a href="mailto:armhail@hotmail.com">armhail@hotmail.com</a></td>
<td>V</td>
<td>Guatemala</td>
</tr>
<tr>
<td>Padre Barnabas Jerome</td>
<td><a href="mailto:frjerome2010@hotmail.com">frjerome2010@hotmail.com</a></td>
<td>V</td>
<td>Haiti</td>
</tr>
<tr>
<td>Padre Pablo Petit Homme</td>
<td><a href="mailto:frpavlos@yahoo.fr">frpavlos@yahoo.fr</a></td>
<td></td>
<td>Parish - Haiti</td>
</tr>
<tr>
<td>Rev. Arch. Lazare Philojane</td>
<td><a href="mailto:frlazare@yahoo.fr">frlazare@yahoo.fr</a></td>
<td></td>
<td>Caribbean – Martinica</td>
</tr>
<tr>
<td>Rev. Arch. Andres Vujisic</td>
<td><a href="mailto:hegunen@hotmail.com">hegunen@hotmail.com</a></td>
<td>V</td>
<td>Puerto Rico</td>
</tr>
<tr>
<td>Rev. Padre Peter Dileo</td>
<td><a href="mailto:fr.peterdileo@yahoo.com">fr.peterdileo@yahoo.com</a></td>
<td>V</td>
<td>Puerto Rico</td>
</tr>
<tr>
<td>Padre Emmanuel Remoundakes</td>
<td><a href="mailto:comunidadagnigia@cantv.net">comunidadagnigia@cantv.net</a></td>
<td></td>
<td>Venezuela</td>
</tr>
<tr>
<td>Padre Evangelos Zapata Jaramillo</td>
<td><a href="mailto:soazevangelo@yahoo.com">soazevangelo@yahoo.com</a></td>
<td></td>
<td>Venezuela</td>
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<tr>
<td>Total</td>
<td></td>
<td>29</td>
<td>13</td>
</tr>
</tbody>
</table>

2. Literary Review

*How can you create a solution if you have not assessed the problem?* To implement a communication solution for the Metropolis of Mexico, their communication needs should be properly assessed. Therefore, asking the right questions in any needs assessment is very important. M. Gilbert, in “Asking the Wrong Questions,” discusses that questions should target behavior, be goal-directed and not “techno-centric”. Using Mr. Gilbert’s advice along with “What’s Involved in Technology Planning?” from techsoup.org, along with a great dose of help from Professor Joe, I have created these questions below.
a. Questions for first round for Archbishop

The following questions were posed to the Archbishop Athenagoras of the Orthodox Diocese of Mexico, to assess his understanding and needs for communication with the Vicars/priests.

<table>
<thead>
<tr>
<th>Question</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>On a scale of 1-5, when communicating with Vicar/priests in different country:</td>
<td>(1 not important, 5 very important)</td>
</tr>
<tr>
<td>• How important is it to SEE them?</td>
<td>4</td>
</tr>
<tr>
<td>• How important is it to talk to MORE THAN ONE at a time?</td>
<td>5</td>
</tr>
<tr>
<td>• HOW OFTEN to you propose to communicate?</td>
<td>2x/month</td>
</tr>
<tr>
<td>• How important is it to include CUBA in these conversations?</td>
<td>5</td>
</tr>
<tr>
<td>• How do you normally communicate with your Vicar/faithful in Cuba?</td>
<td>by phone</td>
</tr>
<tr>
<td>• How important would it be to SEND EQUIPMENT so Vicars could SEE you when you communicate?</td>
<td>5</td>
</tr>
<tr>
<td>• Anything else to add re: communicating with Vicar/priest in another country?</td>
<td>nothing else</td>
</tr>
</tbody>
</table>

b. Questions for second round for Vicars/priests in countries:

a. My objectives of this survey are three-fold:
   i. Can technology help to improve communication within the Vicars (church leaders) within the Metropolis?
   ii. What are the technological skills of the church leaders? (Is anyone opposed to technology?)
   iii. If any Vicar (church leader) is affiliated with technology and may wish to collaborate to implement the ICT infrastructure within the Metropolis.

b. To accomplish these objectives, I need to survey their current state of technical infrastructure and technical skills. Does this infrastructure and their skill set enable technology-based communication?

**English**

1. What is your current access to a computer?
   - personal, in the office
   - personal, in the home
   - shared, in the office
   - shared, in the home
   - Other________

2. What is your current access to the internet?
   - slow (e.g. dialup) from home
   - slow (e.g. dialup) from the office
   - moderate or fast from home
   - moderate or fast from the office
3. Do you see the computer or internet as an important part of your work for the Orthodox Metropolis of Mexico? How or how not?
4. Do you wish to use the computer or internet more or less as part of your work for the Metropolis? Why?
5. Is there a problem with your work that you need help to solve? Is there a particular goal with your work that you would like to reach?
6. (Please choose one) I use email (never, daily, a couple times a week, occasionally).
7. (Please choose one) I use the web/internet (never, daily, a couple times a week, occasionally).
8. (Please choose one) I blog (never, daily, a couple times a week, occasionally, don’t know what blog is).
9. (Please choose one) I use Facebook (never, daily, a couple times a week, occasionally, don’t know what Facebook is).
10. (Please choose one) I use Skype (never, daily, a couple times a week, occasionally, don’t know what Skype is).
11. Are there long periods of time when you are without internet access?
12. Was there an incident recently where you wanted to communicate to others, but could not?
13. Do you wish to use the internet more or less? If so, in what ways?
14. Would you like to be better connected with the Metropolis in Mexico?
15. Do you have other ideas or objectives that you feel the internet or computer can help you to reach?

Español (translation using Babylon.comxii)

1. ¿Cuál es su actual acceso a una computadora?
   - personales, en la oficina
   - personales, en el hogar
   - compartida, en la oficina
   - compartida, en el hogar
   - Other ________

2. ¿Cuál es su actual acceso a internet?
   - Lenta (por ejemplo dialup) de casa
   - lenta (por ejemplo dialup) de la oficina
   - moderados o rápida de casa
   - moderados o rápida de la oficina
   - Otros ________

3. Ves la computadora o internet como una parte importante de su trabajo para la Iglesia Ortodoxa Metrópolis de México? ¿Cómo sí o cómo no?

4. ¿Desea utilizar la computadora o internet más o menos como parte de su trabajo por la Metrópoli? ¿Por qué?
5. ¿Existe un problema con su trabajo que usted necesita ayuda para resolver? ¿Existe un objetivo con su trabajo que usted desea llegar?

6. (Por favor elija uno) Yo uso email (nunca, diariamente, un par de veces una semana, ocasionalmente).

7. (Por favor elija uno) Yo utilizar la web/internet (nunca, diariamente, un par de veces una semana, ocasionalmente).

8. (Por favor elija uno) Yo uso un blog (nunca, diariamente, un par de veces una semana, ocasionalmente, no sé qué es blog).

9. (Por favor elija uno) Yo uso Facebook (nunca, diariamente, un par de veces una semana, ocasionalmente, no sé qué es Facebook).

10. (Por favor elija uno) Yo uso el Skype (nunca, diariamente, un par de veces una semana, ocasionalmente, no sé qué es Skype).

11. ¿Hay largos períodos de tiempo cuando estás sin acceso a internet?

12. ¿Hubo un incidente ocurrido recientemente donde usted quería comunicar a los demás, pero no pudo?

13. ¿Desea utilizar la internet más o menos? Si así fuera, ¿en qué forma?

14. Le gustaría ser mejor conectado con la metrópoli en México?

15. ¿Tiene otras ideas o los objetivos que se siente la internet o computadora puede ayudarle a alcanzar?
2. Suggested Solutions and descriptions

Even though it is premature, as the survey has not yet been completed, I list some possible suggestions. I try to describe them in common vernacular, as the Metropolitan is unfamiliar with these terms, but is interested to learn.

<table>
<thead>
<tr>
<th>Priority</th>
<th>Name</th>
<th>Description</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>HI</td>
<td>Google Talk</td>
<td>Google Talk (GTalk) is a free Windows web-based application for instant messaging and voice over internet protocol (VOIP), offered by Google Inc.iii</td>
<td>Different VOIP applications should be tested and determined which best meets the objectives of the completed survey.</td>
</tr>
<tr>
<td>HI</td>
<td>Skype</td>
<td>“Skype is a software application that allows users to make voice calls over the Internet. Calls to other users within the Skype service are free, while calls to both traditional landline telephones and mobile phones can be made for a nominal fee using a debit-based user account system.”xiv</td>
<td>Skype uses a proprietary Internet telephony (VoIP) network based on peer-to-peer architecture.xv Skype could not be used to connect with CUBA directly, however, an account could be made to contact CUBA over the phone on a group Skype call.</td>
</tr>
<tr>
<td>HI</td>
<td>Website</td>
<td>A collection of web pages associated with a common domain.</td>
<td>The domain of <a href="http://www.orthodoxiamexico.org">www.orthodoxiamexico.org</a> has been purchased and I am coordinating its development with centiva.gr, a development company in Greece.</td>
</tr>
<tr>
<td>HI</td>
<td>Wikipedia</td>
<td>Wikipedia is a free, web-based, collaborative, multilingual on-line encyclopedia project supported by the non-profit Wikimedia Foundation.xvi It uses the collaborative structure of a wiki.</td>
<td>A wiki is an easy win to disseminate information. The text is already written with the website. The OrthodoxWiki is a subset of Wikipedia related to information specifically relating to the Orthodox Christian faith.</td>
</tr>
<tr>
<td>MED</td>
<td>Blog</td>
<td>A Blog is an on-line journal or diary.</td>
<td>This could be used in the future to disseminate current events of the Metropolis.</td>
</tr>
<tr>
<td>MED</td>
<td>Domain Email</td>
<td>When a domain for a website is purchased, e-mails using this domain can be created, ex. <a href="mailto:sample@orthodoxiamexico.org">sample@orthodoxiamexico.org</a></td>
<td>Priests and staff at the Metropolis each have their own e-mail accounts using hotmail, yahoo, etc. For uniformity, it would be helpful to use the orthodoxiamexico.org domain.</td>
</tr>
<tr>
<td>MED</td>
<td>List Server</td>
<td>An electronic mailing list is a special usage of email that allows for widespread distribution of information to many Internet users. xvii</td>
<td>The website should be able to collect e-mail addresses, and sign up for mailing lists.</td>
</tr>
</tbody>
</table>
Artifacts/Deliverables

1. **Data Collection** From proceedings of Segundo Encuentro, when I visited Mexico, at their request, I used my digital voice recorder to record all of the sessions. I collected and organized photos from myself and others. I uploaded them to an unlisted Picasa Web Album to share with the participants.  
   [Link to Picasa Album](http://picasaweb.google.com/115987822560564332877/SegundoEncuentro?authkey=Gv1sRgCKCWmMP-5P2ZGg#)

2. **Survey** With the survey questions above, I am in the process of entering them into Survey Monkey. The Survey will have logic based upon the user selection of language. The survey will be distributed over e-mail to the Vicars/Priests listed above. Here is the link for the survey:  
   [Link to Survey](http://www.surveymonkey.com/s/2BCZ25P)

3. **Website** I facilitated the creation of the website with Centiva.gr. We hope to go live before the holidays. Development site is: [Link to Development Site](http://mmexico.dev-centiva.com/index.php?option=com_content&view=frontpage&Itemid=1&lang=en)

4. **OrthodoxWiki** An easy win was to create an OrthodoxWiki. It could mirror the information already created for the web, and is searchable. Using this page as a model:  
   [Link to OrthodoxWiki](http://orthodoxwiki.org/Greek_Orthodox_Metropolis_of_New_Zealand) ,  
   I linked from this page: [Link to OrthodoxWiki](http://orthodoxwiki.org/Church_of_Constantinople) to create new pages:  
   [Link to OrthodoxWiki](http://orthodoxwiki.org/Greek_Orthodox_Metropolis_of_Mexico%2C_Central_America%2C_Columbia%2C_Venezuela%2C_and_the_Caribbean_Islands) &  
   [Link to OrthodoxWiki](http://orthodoxwiki.org/Athenagoras_%28Aneste%29)

5. **PayPal Account** I learned about and am in the process of creating a 501(c)3 PayPal account that can link directly from the website.

6. **Haiti Video** I recorded the raw file for this video while I was in Mexico on November 22, 2010 under the direction of Metropolitan Athenagoras. I compiled the video with photos and sub-titles using Windows Movie Maker: [Link to Video](http://www.andrew.cmu.edu/user/vpyros/T4ID/Haiti_Video.wmv). This video will be linked to the Haiti page on the website. The file settings was for 150 KBS, a very slow speed for playback on the internet for weaker connections. Video was recorded using a simple Canon PowerShot digital camera.

7. **Promotional Video:** I recorded this video on December 1, 2010. It was compiled with photos and titles using Windows Movie Maker. This video will take the place of the video on the current home page: [Link to Video](http://www.andrew.cmu.edu/user/vpyros/T4ID/OrthodoxiaMexico.wmv). The file setting was for 150 KBS, a very slow speed for playback on the internet for weaker connections. A few revised versions were made after the Metropolitan saw the video. Video was recorded using a simple Canon PowerShot digital camera.

8. **Domain E-mails coordination** In coordination with centiva.gr, I requested the following domain e-mails as a start:  
   [arzobispo@ortodoxiamexico.org](mailto:arzobispo@ortodoxiamexico.org) ,  
   [canceller@ortodoxiamexico.org](mailto:canceller@ortodoxiamexico.org) ,  
   [info@ortodoxiamexico.org](mailto:info@ortodoxiamexico.org) ,  
   [finance@ortodoxiamexico.org](mailto:finance@ortodoxiamexico.org) ,  
   [varvara@ortodoxiamexico.org](mailto:varvara@ortodoxiamexico.org). I searched what type of standardized e-mails were present on [www.goarch.org](http://www.goarch.org). One question still remains for me: what naming system do I use for domain e-mails to all priests of the Metropolis? Should it contain first and last name: ex:  
   [PadreNicolasAntolinez@ortodoxiamexico.org](mailto:PadreNicolasAntolinez@ortodoxiamexico.org)? It seems that using this format could make for long e-mails. I can’t think of a simpler way to do this.
Bibliography/References

I know this is a bit unprofessional; please accept the citations below as list of resources and references for this project.

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iv Segundo Encuentro de Vicarios Arzobispales Y Párrocos de la Santa Metrópolis de México, recordings, papers, and proceedings from meetings November 17 – 21, 2010, Mexico City, Mexico.