# the User

# Interaction Design

**Major Findings**

**Design Opportunities**

**Resources**

Erika Persson

Shaina McGrath

Tracey Thompson

Yonah Graves

# the User

- Statistics

- Abilities & Needs of the User

- Difference Between Retirement Villages, Assisted Living, and Nursing Homes

- Factors Affecting Technology Usage

- Communication Methods

# the User

- Designing for Users

- Designing For Elders

- Creating More Personal Communication

- Communication Between Parents and Children

- Communication Between Entire Family

# the User

Major Findings

Design
Opportunities

Resources

- Yellow Pages

- Hospitals

- ACM & CHI

- Statistics Book

- Websites

- Journals & Articles

# the User

Interaction Design
September 13, 2001
Erika Persson
Shaina McGrath
Tracey Thompson
Yonah Graves